

COMPANY POLICY

IMG S.r.l. has decided to implement and maintain a policy that is appropriate to the Company's purposes and context, in order to support its strategic guidelines.

This will be through a quality management system that ensures compliance with the requirements of the Norma.

To this end, the Corporate Management proposes to

- Ensure that the Quality Management System is up to date in accordance with the requirements of UNI EN ISO 9001: 2015;
- Meet the needs expressed by the Customer through the care of direct communication with them;
- To be for the Customer, through their competence and abilities, a reference point for the definition of technical solutions and compliance with the applicable requirements;
- Sensitize and involve all staff each for their own expertise and experience, in order to meet the Customer's requirements regularly;
- Improve quality by implementing a continuous process of improving business management through risk assessment and actions taken to minimize the effects.

To achieve these goals IMG draws up an annual improvement plan, maintains the quality management system, monitors the business results and verifies the effectiveness of the actions taken.

For this reason, it is essential to use the skills and technical expertise of every single internal resource, as well as the use of qualified external suppliers that can improve and favor the Services provided by IMG S.r.l.

This Policy is disseminated to all stakeholders through the website and all involved figures are invited to actively collaborate, as far as they are concerned, with the improvement of the Management System.

Rome, 02/05/2017

General Manager

